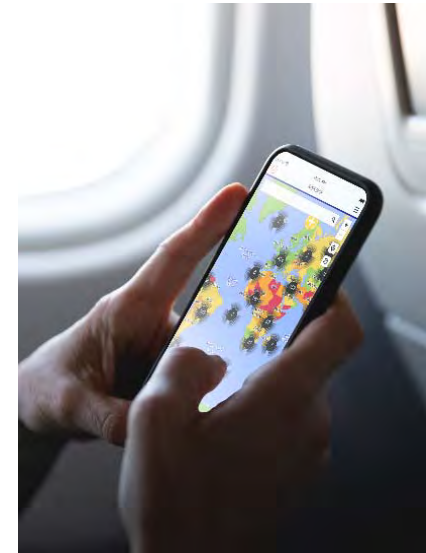
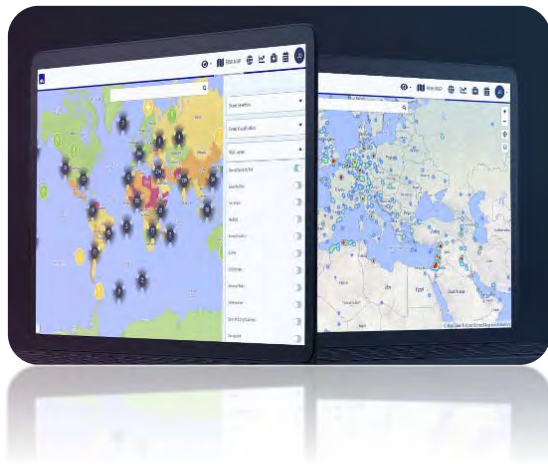


AXA Travel EYE

Overview & Navigation



August, 2020

Mercer Health & Benefits LLC.

welcome to brighter

Site landing page

Travel EYE risk/intelligence portal

www.mercertravelassist.com



Emergency Medical and Travel Assistance services while traveling —
anytime, anywhere

TRAVEL INTELLIGENCE PORTAL



This dedicated travel portal offers personalized intelligence for the life cycle of your trip. You will have access to real-time destination-based tips and alerts, country and city risk analysis, an international medical network and more.

BROCHURES & DOWNLOADS



Download the ID card and other useful documents.

IN THE EVENT OF AN EMERGENCY



Open 24/7, 365 days a year
Within the USA: 1-888-287-4741
Outside the USA: 1-515-365-3990
Email: medassist-usa@axa-assistance.us

- Travel EYE is managed by a dedicated team of analysts who permanently enrich and update the Portal using the most reliable sources. There is an international team of network specialists and in-house doctors who assess and validate a worldwide network of over 40,000 medical providers.
- Security and intelligence alerts are provided 24 hours a day, 365 days a year powered by a market leader in the areas of security consulting, intelligence and risk analysis.

Create the account

Travel EYE risk/intelligence portal

www.mercertravelassist.com

What happens when a user clicks “Log in here”



Alert to inform customers to create their Travel EYE account

Create account

First name:

Last name:

Email:

Phone number:

Password:

Repeat password:

[Sign up](#)

[Log in](#)
Didn't receive confirmation instructions?
Didn't receive unlock instructions?

This image shows the 'Create account' form on the Travel EYE portal. It includes fields for first name, last name, email, phone number, password, and repeat password, followed by a 'Sign up' button and links for login and password recovery.

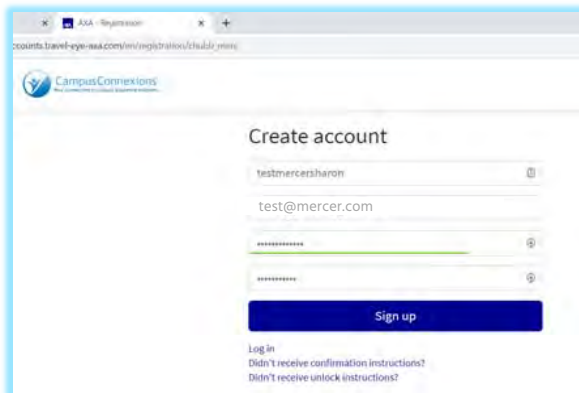
New users will get this page to create their Travel EYE account



Once they create their account, they will be taken directly to the site.

Account registration

Travel EYE risk/intelligence portal



AXA - Registration

accounts.travel-eye-axa.com/en/registration/ready.html

Campus Connections

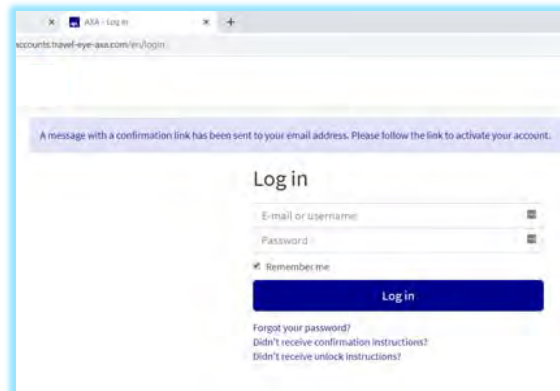
Create account

testmerceraharon

test@mercer.com

Sign up

[Log in](#)
Didn't receive confirmation instructions?
Didn't receive unlock instructions?



AXA - Log in

accounts.travel-eye-axa.com/en/login

A message with a confirmation link has been sent to your email address. Please follow the link to activate your account.

Log in

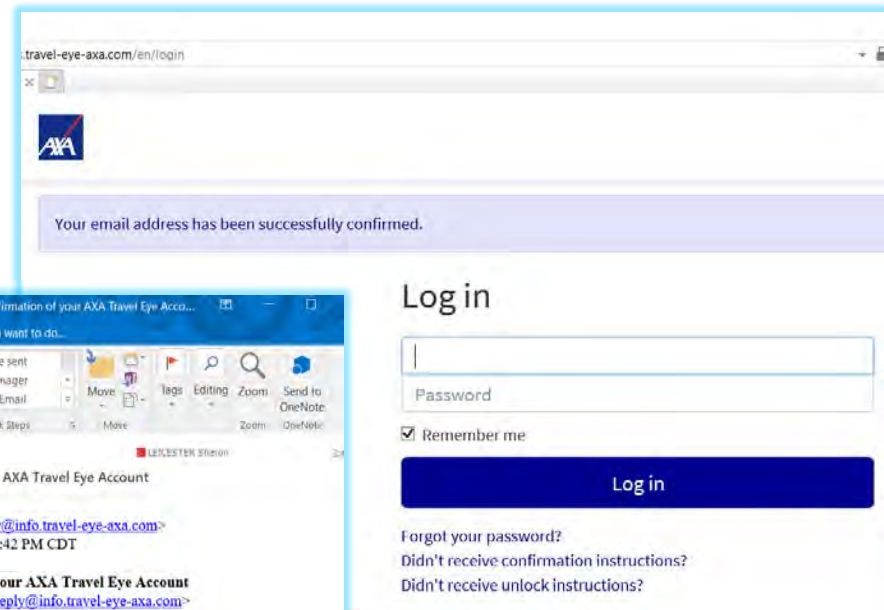
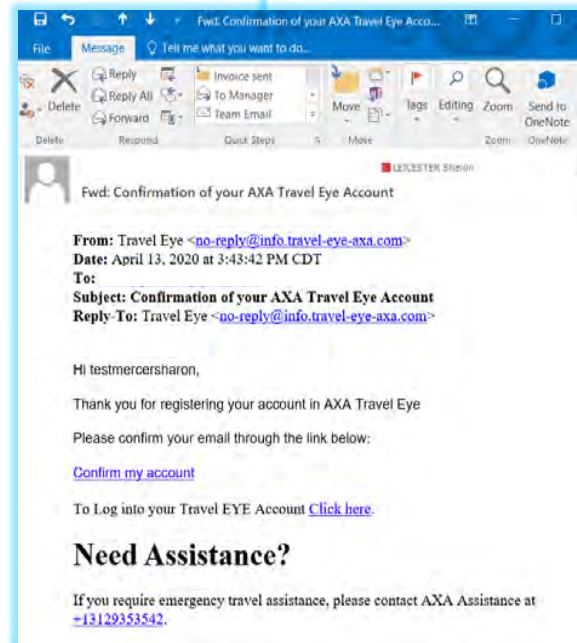
E-mail or username

Password

☒ Remember me

Log in

[Forgot your password?](#)
[Didn't receive confirmation instructions?](#)
[Didn't receive unlock instructions?](#)



travel-eye-axa.com/en/login

Your email address has been successfully confirmed.

Log in

Password

☒ Remember me

Log in

[Forgot your password?](#)
[Didn't receive confirmation instructions?](#)
[Didn't receive unlock instructions?](#)

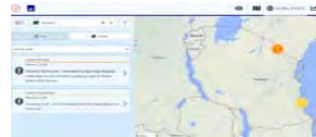
Key features

Travel EYE risk/intelligence portal



RISK MAP

Use the intuitive Risk Map to gain a rough overview of the security situation, or zoom in to the city district level for more localised risk assessments



GLOBAL EVENTS

Find all relevant events in real-time in the Global Events section, filter your search, set up your individual favourites and receive automated alert emails or regular digests



COUNTRY RISKS

Find the most important information about your country of destination in the Country Risks section, displayed in state-of-the-art visualizations. Risks reports can be downloaded as PDF files.



LOCATION INTEL

Access location intelligence content created and powered by WorldAware, Chubb's Security Provider.

Key features

Travel EYE risk/intelligence portal



ARTICLES

Access reports and analyses on crisis management from a strategic partner SRM and EXOP.



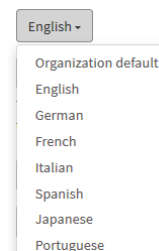
AXA PARTNER'S MEDICAL NETWORK

Unlimited access to AXA's accredited international medical network



EMERGENCY BUTTON

You can reach directly the assistance line by pressing "Call for Assistance", for mobile app only

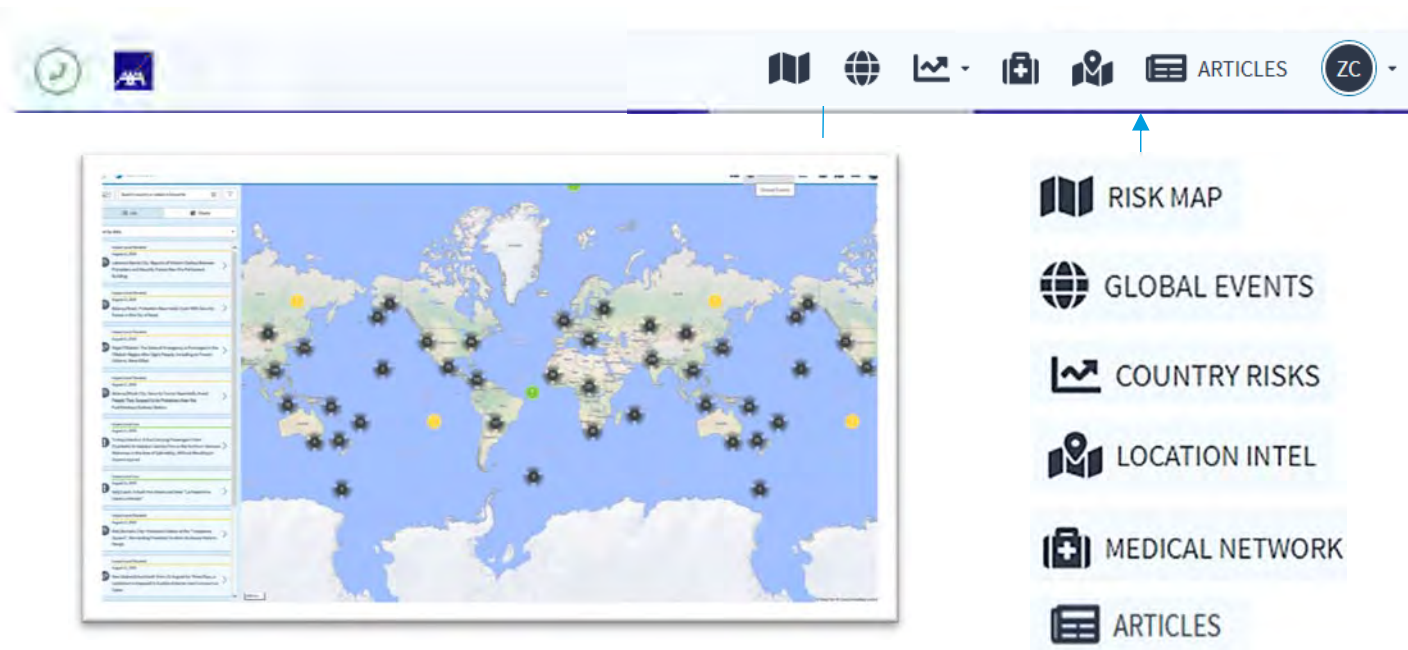


MULTIPLE LANGUAGES SUPPORTED

Select preferred language in your profile

Site orientation

Travel EYE risk/intelligence portal



NAVIGATION BAR

- Click/touch the respective icon and get direct access to the Emergency Call Button, Risk Map, Global Events, Location Intel, Country Information, and the Medical Network. Access your profile to administer your personal account.

EMERGENCY BUTTON - CALL FOR ASSISTANCE

- In critical situations, a traveler can push the button and will be automatically connected with the designated AXA Operation Center and trigger subsequent emergency procedures.

SCREEN SPLITTER / VIEWS

- Depending on the size of the screen you use, there are different screen splits available. As you navigate through the different pages and use the platform you can adjust the screen views to your preferences with one or two clicks on the view mode icon, always placed in the upper left corner of the screen. In all mobile views you can switch from the navigation panel to map view with one click on the map icon and back.

Travel EYE risk/intelligence portal



VAI A TRAVEL EYE

AREA DI AMMINISTRAZIONE

JANEDOE1

LOG OUT

- My Profile
- Security Events**
- Mobile App
- Terms and Conditions

Informazioni Personali

Nome Utente:

Nome:

Cognome:

Telefono:

E-Mail:

Password

Password corrente:

Nuova password:

Conferma password:

Autenticazione a Due Fattori (opzionale):

Aumenta la
l'autenticazione

Optional Preferences

Preferred language:

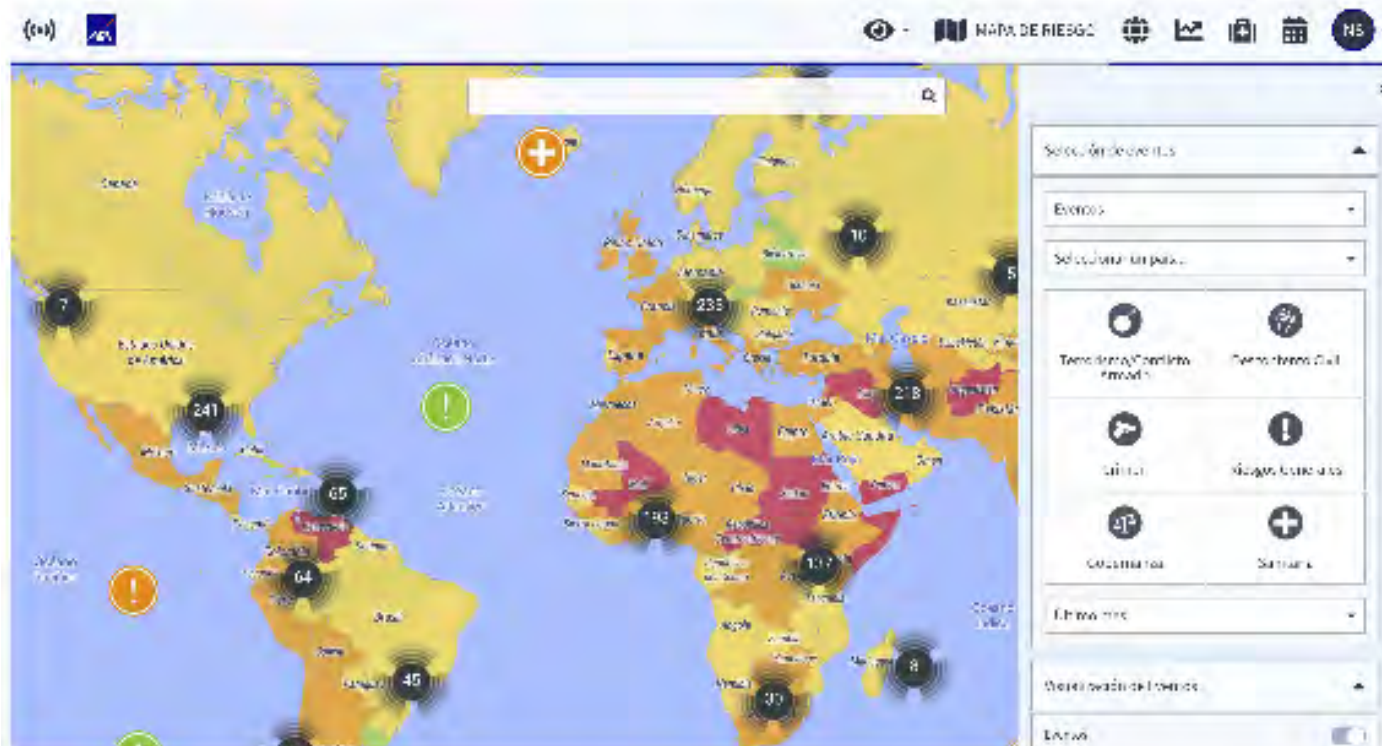
Time zone:

This setting will be used for all dates in the system. If you do not specify your time zone, the system will try to identify it through your browser.

Country of employment:

Travel EYE risk/intelligence portal

The Risk Map is the heart of the platform's dynamic country information.

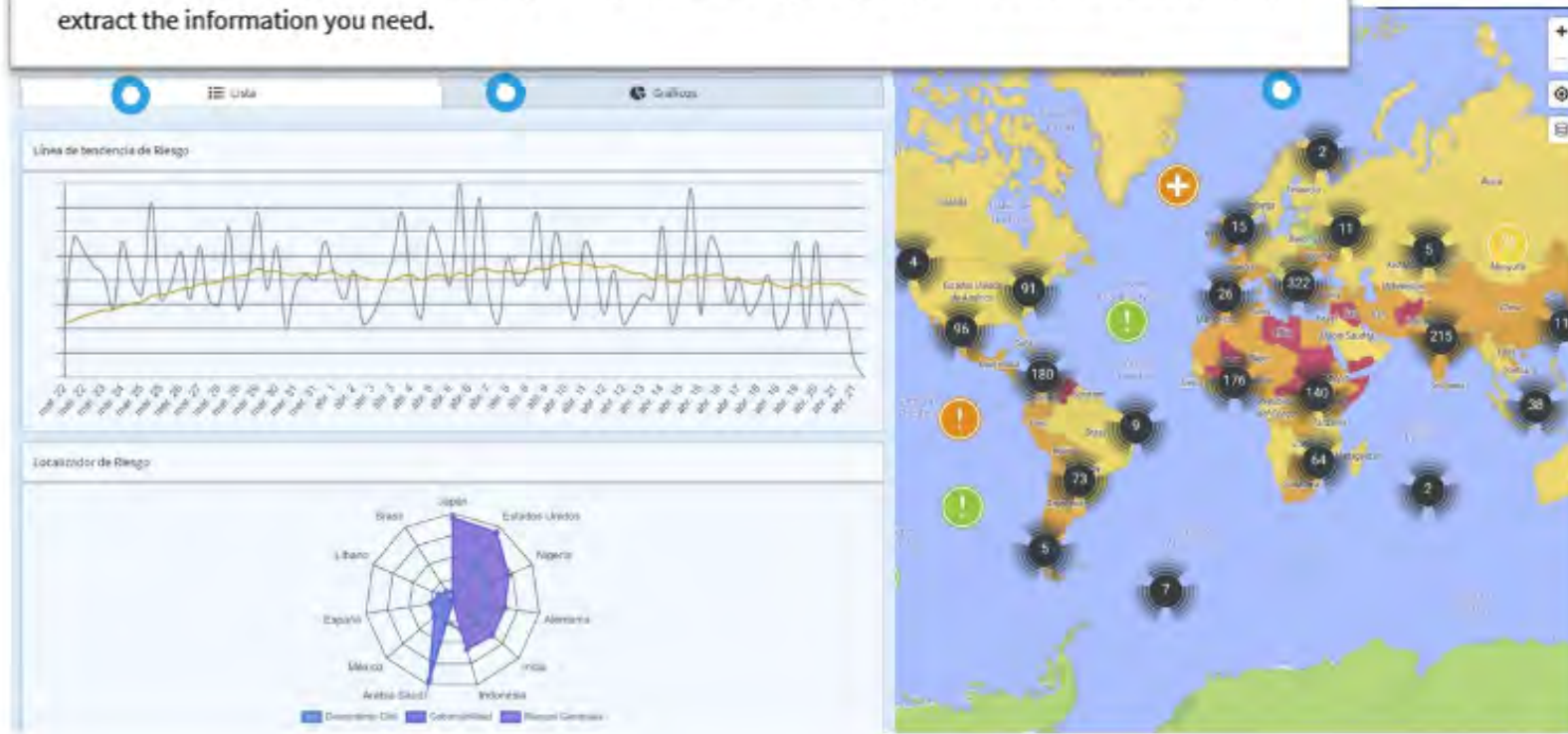


Zooming into the map reveals the different risk ratings even below country level. It shows the risk of governorates and provinces, **down to cities and even city districts**. Having a closer look at important cities will show violet-marked **areas of higher risk for travellers**. You can select to display different information, **map types and layers**.

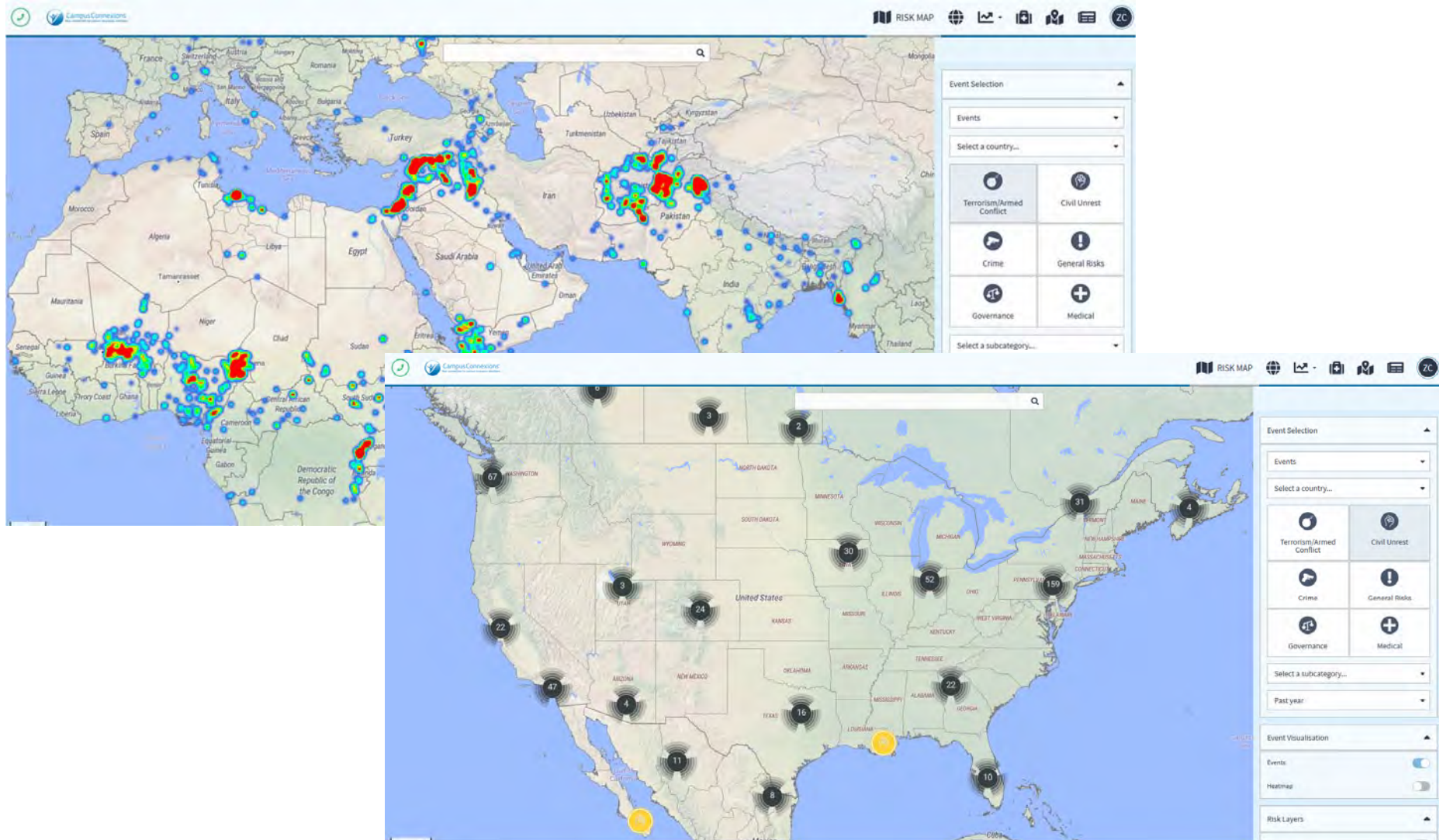
Travel EYE risk/intelligence portal

To make it more intuitive for you to find what you need, the platform provides **multiple views of the events**.

In the list view on the left side of the screen you can see the events (filtered to your needs) in the specific order of your choice – by date or by impact. Switch to the chart view, and the same events are displayed in a risk trend line or risk locator. These charts help you identify **overall risk trends and major risk locations**. Alternatively, you can navigate through the events using the map and its **multiple map layers** in the corner of the screen to extract the information you need.



Travel EYE risk/intelligence portal



Travel EYE risk/intelligence portal

REAL-TIME INSIGHT TO RISK ON THE GROUND



Events and Incidents

VIEW SECURITY EVENTS WORLDWIDE

Any event or incident with relevance for security and travel that has been identified over the past years is listed on the **global events page**.

The events listed provide structured and comparable information such as risk category, date and time, impact and exact location of incidents, added by a direct link to news sources. That way you get an insight to what happened on the ground and consider if security or medical prevention measures have to be adjusted.

In addition, you and your travellers will be alerted by announcements of future events so you can **minimise the risk and prepare your staff in advance**.

If you are interested in specific countries, you can save them as favourites and can receive "security information" if anything happens in the country.

KEY FEATURES

- **Events** - Overview of security and medical events worldwide
- **Visualisation** - List view, charts and map view

Travel EYE risk/intelligence portal

LOW

- No to very limited impact on potential travellers
- Turkey/Greater Ankara: Scores arrested in counter terrorism raids
- Somalia/Bay Region: Dozens of militants killed in U.S. airstrikes

ELEVATED

- Limited impact on potential travellers, low level violence or restrictions of mobility
- Spain/Madrid: Taxi driver protest breaks out
- Germany/Frankfurt: Thousands evacuated due to World War II bomb disarming

HIGH

- Mid-high level violence, casualties
- Tunisia/Tunis: Multiple people injured in violent protests
- Mexico/Michoacán State: Several injured or missing due to heavy flooding

EXTREME

- Extreme violence, high number of casualties and fatalities
- United States/North Carolina State: Several Civilians Killed in Armed Bank Robbery
- India/New Delhi: Dozens of Fatalities in Building Collapse



General Risk



Medical Risk



Governance Risk



Crime Risk



Civil Unrest Risk



Terrorism / Armed Conflict

Travel EYE risk/intelligence portal

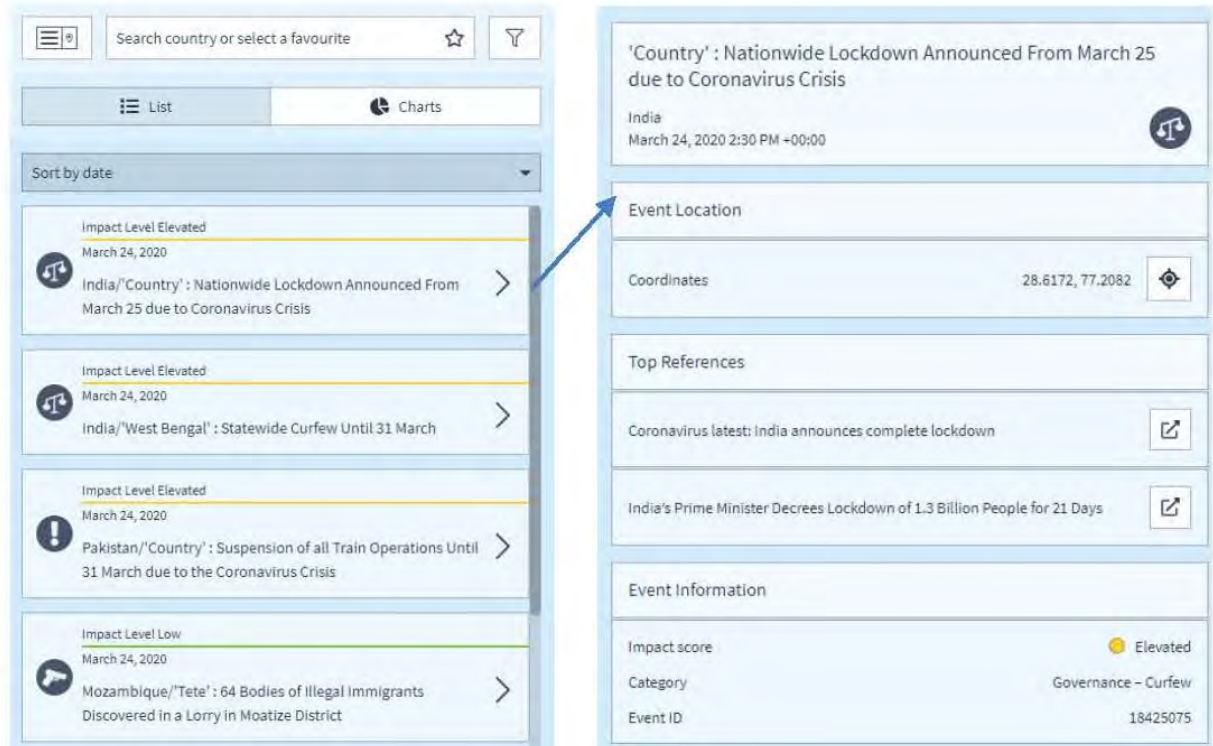


Travel EYE risk/intelligence portal

Event Info

Events provides:

- *Events sorted by date or impact*
- *Key information on the event*
- *Top references for additional information on the event*
- *Advisories available to help minimize risk to individuals*



The screenshot displays the Travel EYE risk/intelligence portal interface. On the left, a list of events is shown, sorted by date. The events are:

- Impact Level Elevated
March 24, 2020
India/'Country' : Nationwide Lockdown Announced From March 25 due to Coronavirus Crisis
- Impact Level Elevated
March 24, 2020
India/'West Bengal' : Statewide Curfew Until 31 March
- Impact Level Elevated
March 24, 2020
Pakistan/'Country' : Suspension of all Train Operations Until 31 March due to the Coronavirus Crisis
- Impact Level Low
March 24, 2020
Mozambique/'Tete' : 64 Bodies of Illegal Immigrants Discovered in a Lorry in Moatize District

On the right, a detailed view of the first event is shown:

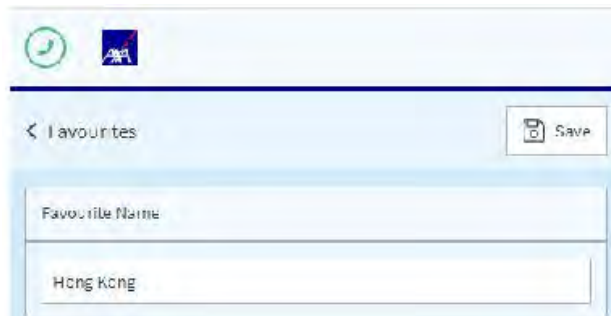
- 'Country' : Nationwide Lockdown Announced From March 25 due to Coronavirus Crisis**
- India
March 24, 2020 2:30 PM +00:00
- Event Location**
- Coordinates: 28.6172, 77.2082
- Top References**
 - Coronavirus latest: India announces complete lockdown
 - India's Prime Minister Decrees Lockdown of 1.3 Billion People for 21 Days
- Event Information**
 - Impact score: Elevated
 - Category: Governance – Curfew
 - Event ID: 18425075

Travel EYE risk/intelligence portal

Country Favorites and Push Alerts

If you are interested in specific countries, you can save them as favourites. What are the advantages?

- **You can access them directly** from the country information page by selecting it from the list of favourites, which is displayed when you click/touch in the search bar on the left of the page.
- More importantly, **you can receive country information alerts (called security information)** if anything happens in the country. Just select “send me an alert”, then choose from which impact level on you wish to receive alerts and “save”.
- You can receive a **security information digest** for your favourite countries. Let’s say you want to receive once a week at 9:00am and overview of all events that occurred in the country over the past 7 days. Just go to “Alert digest”, define your individual settings and “save/ update” your favourite.
- You can also receive **risk level change alerts** in case the overall country risk level changes.

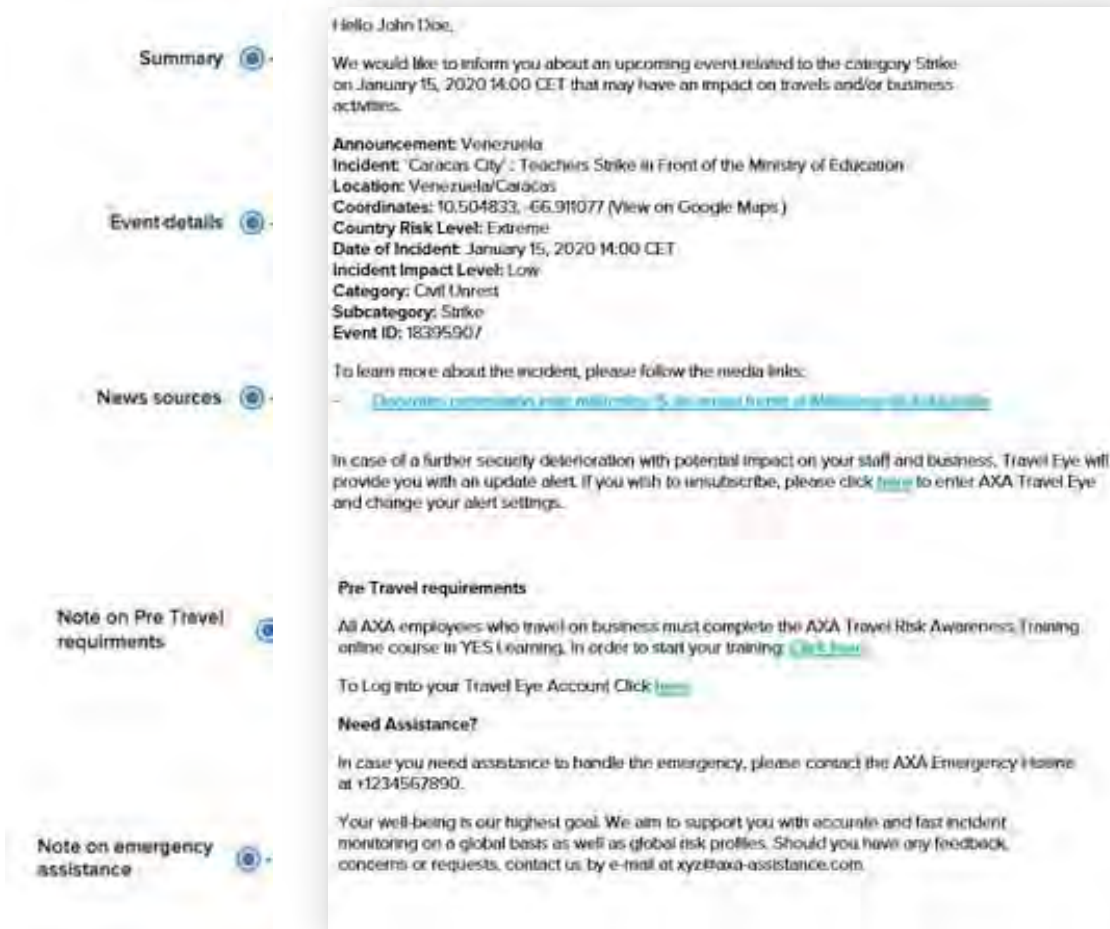


The screenshot shows a mobile application interface for managing favourites. At the top, there's a header bar with a green circular icon on the left and a blue square icon on the right. Below this is a title bar with a back arrow and the text 'Favourites'. To the right of the title bar is a 'Save' button with a floppy disk icon. The main content area contains a text input field labeled 'Favourite Name' with the text 'Hong Kong' entered.

Travel EYE risk/intelligence portal

Country Favorites and Push Alerts

Email Information for Events



The screenshot shows an email interface with a sidebar on the left containing five menu items: 'Summary', 'Event details', 'News sources', 'Note on Pre Travel requirements', and 'Note on emergency assistance'. The main content area displays an email message. The message begins with a greeting 'Hello John Doe,' followed by a paragraph informing the recipient of an upcoming event (a strike) on January 15, 2020, at 14:00 CET. The event details are listed: Announcement: Venezuela; Incident: Caracas City: Teachers Strike in Front of the Ministry of Education; Location: Venezuela/Caracas; Coordinates: 10.504833, -66.911077 (with a link to view on Google Maps); Country Risk Level: Extreme; Date of Incident: January 15, 2020 14:00 CET; Incident Impact Level: Low; Category: Civil Unrest; Subcategory: Strike; Event ID: 18395907. Below this, there is a section for media links with a link to a Reuters article. A paragraph follows, stating that Travel Eye will provide updates and a link to unsubscribe. The email then has three sections: 'Pre Travel requirements' (linking to a training course), 'Need Assistance?' (providing a contact number for emergencies), and a closing statement about the company's commitment to safety and support.

Summary

Event details

News sources

Note on Pre Travel requirements

Note on emergency assistance

Hello John Doe,

We would like to inform you about an upcoming event related to the category Strike on January 15, 2020 14:00 CET that may have an impact on travels and/or business activities.

Announcement: Venezuela
Incident: Caracas City: Teachers Strike in Front of the Ministry of Education
Location: Venezuela/Caracas
Coordinates: 10.504833, -66.911077 (View on Google Maps)
Country Risk Level: Extreme
Date of Incident: January 15, 2020 14:00 CET
Incident Impact Level: Low
Category: Civil Unrest
Subcategory: Strike
Event ID: 18395907

To learn more about the incident, please follow the media links:

- [Reuters.com: Venezuela: Teachers strike in front of Ministry of Education](#)

In case of a further security deterioration with potential impact on your staff and business, Travel Eye will provide you with an update alert. If you wish to unsubscribe, please click [here](#) to enter AXA Travel Eye and change your alert settings.

Pre Travel requirements

All AXA employees who travel on business must complete the AXA Travel Risk Awareness Training online course in YES Learning. In order to start your training: [Click here](#)

To Log into your Travel Eye Account Click [here](#)

Need Assistance?

In case you need assistance to handle the emergency, please contact the AXA Emergency Hotline at +1234567890.

Your well-being is our highest goal. We aim to support you with accurate and fast incident monitoring on a global basis as well as global risk profiles. Should you have any feedback, concerns or requests, contact us by e-mail at xyz@axa-assistance.com.

Alerts from Travel Eye are only information alerts about events occurring in the country. They are not linked to your specific location (e.g. geo-coordinates).

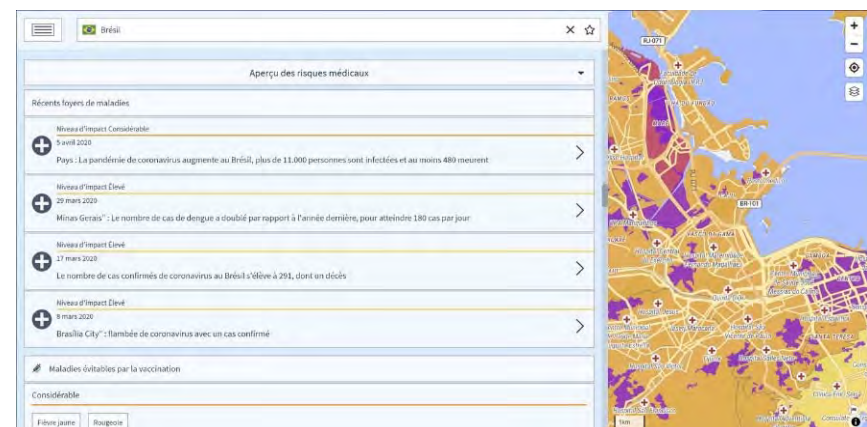
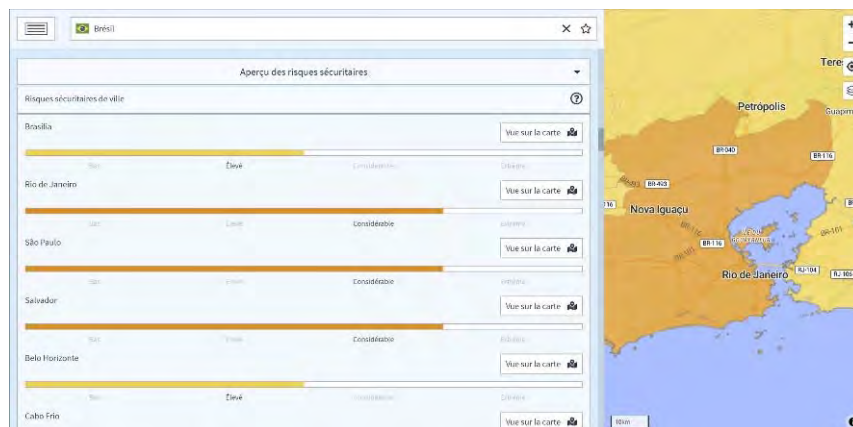
Travel EYE risk/intelligence portal

SECURITY RISK OVERVIEW

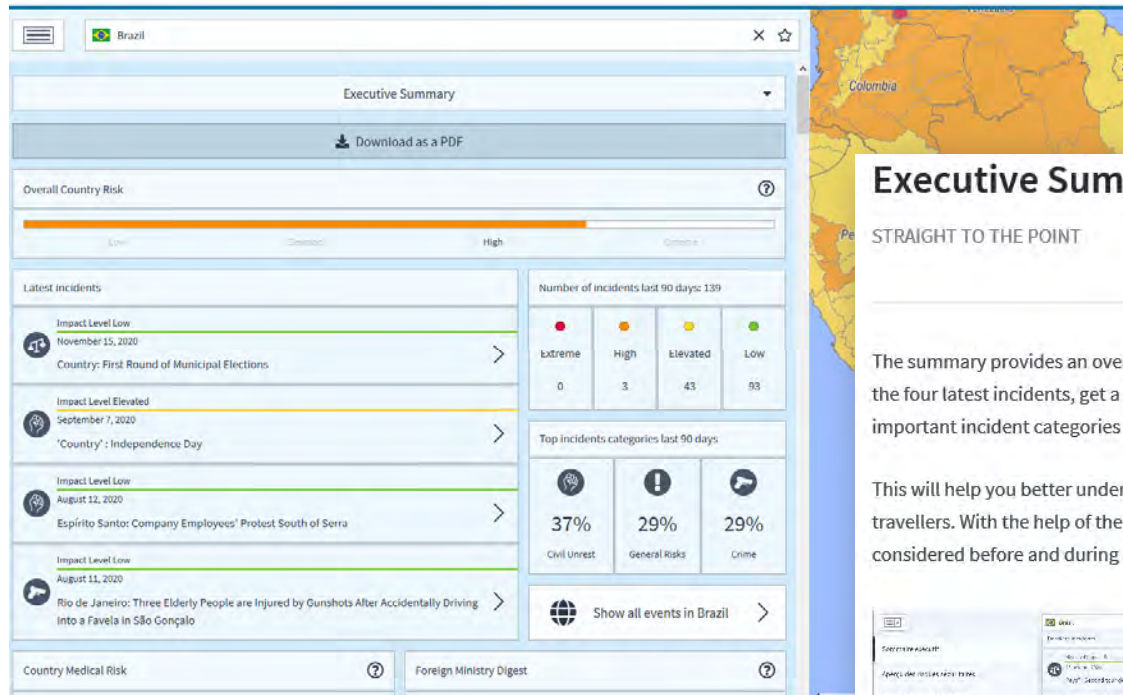
- Gain a better understanding of the security situation in a country. Crime, civil unrest, terrorism, general risks and governance are all key categories to be assessed to provide a basic country risk portfolio. In addition, our experts identify urban risks for each country's most relevant cities and add new information on a monthly basis, even revealing no-go areas for travelers.

MEDICAL RISK

- Medical precautions must begin long before the trip. The platform lists latest medical events and relevant vaccinateable and non-vaccinateable diseases, so you and your travelers, together with a physician, can decide how to prepare for the journey well in advance. For those who prefer to work with their own medical sources, all medical information can be deactivated. Activation or deactivation refers to medical risk overview, medical advisory and medical map content.



Travel EYE risk/intelligence portal



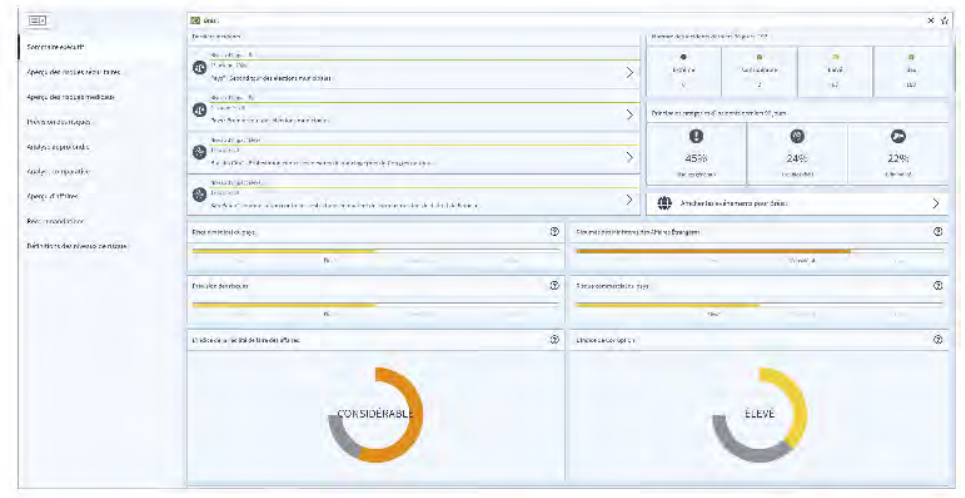
Download as a PDF

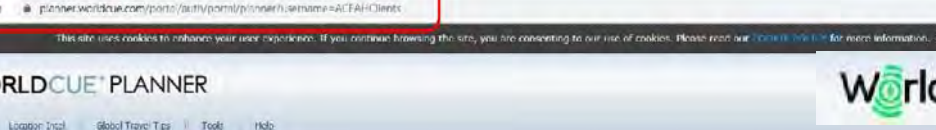
Executive Summary

STRAIGHT TO THE POINT

The summary provides an overview of past and future security incidents in the country. You can directly screen the four latest incidents, get a picture of the incident frequency over the past months and see the most important incident categories for that country.

This will help you better understand security developments on the ground and the biggest threats to your travellers. With the help of the "take care of" section, you can immediately see which topics need to be considered before and during a trip.





The screenshot shows the WorldCue Planner website. The browser's address bar is highlighted with a red box, showing the URL: `https://travel-eye.asp.com/ice/...planner.worldcue.com/point/auty/poml/p/lander/s/airline=ACFAH+Clients`. The website header includes the "WORLD CUE® PLANNER" logo and a "WorldAware®" logo. A navigation bar contains links: "Welcome", "Location Intel", "Global Travel Tips", "Tools", and "Help". Below the navigation bar, a "Welcome" message is displayed. The main content area features the heading "Welcome to Worldcue® PLANNER" and the tagline "Know-Before-You-Go Travel Intelligence®". Under the heading "Quick Tips for Getting Started", there are three bullet points: "Click the Location Intel tab to begin your search", "Choose a location or airport code", and "Click Go". Two images are shown: a calendar labeled "PLANNER" and a hand holding a smartphone.

Travel EYE risk/intelligence portal

Location Intel

Choose a Location

Please use the tools on the left to select an Airport Code or Location.

Location Selection

Search by Location or Airport Code

Select Location

Central/South America

Brazil

Select a City

GO

Destination Intelligence

World Map

Map Satellite

Security Rating

Location Alerts

Location Reports

Exchange Rates

Weather

Gather up-to-date location intelligence, global travel tips, and download briefs

Global Travel Tips

Welcome Location Intel

Travel Tips

SECURITY

- Avoid rallying points during times of civil unrest.
- General guidelines to protect yourself against terrorism.
- Increasing your personal security while traveling.
- more...

HEALTH

- Air Travel Health Issues.
- Basic Health Precautions to Avoid Infection
- Pre-travel Health Tips.
- more...

CULTURE

- Advice for women visiting predominantly Muslim areas.
- List of items to bring and things to do prior to international travel.
- Packing and dressing for travel.
- more...

TRANSPORTATION

- Dealing with travel difficulties associated with airline strikes and labor disputes.
- International flight tips.
- Tips for driving abroad.
- more...

LEGAL

- Tips on differences in illegal drug laws across the globe.

FINANCIAL

- Explanation of VAT and how to receive refunds.
- General advice about restrictions on the import and export of currency abroad.
- Prepare for potentially costly and inconvenient credit card systems.
- more...

ENVIRONMENT

- Calculating time around the world.
- Advice for winter storms.
- Information on how to identify and minimize the threat of landslides.
- more...

LANGUAGE

- Choosing and Using Interpreters.

Advice sheets on > 150 topics

Welcome Location Intel Global Travel Tips Tools Help

Tools

HEALTH REQUIREMENTS

Click above to access Timatic Health information for multi-country trips.

ENTRY/EXIT REQUIREMENTS

Click above to access Timatic Entry/Exit information for multi-country trips.

TELEPHONE COUNTRY CODES

Click above to access a list of telephone country codes for the world.

MAJOR AIRLINE CARRIERS

Click above to access a list of major airlines by region.

Currency Converter

1

US Dollar (\$)

to

Euro (€)

1 USD = 0.7389 EUR **Convert**

Current Location

Brazil

Location Selection

Search by Location or Airport Code

Select Location

Central/South America

Brazil

Select a City

GO

Destination Intelligence

INTRODUCTION TO BRAZIL

- Emergency numbers and embassy contacts in Brazil.
- Introduction to the security situation in Brazil.
- Major crime issues in Brazil.
- more...

HEALTH

- Health considerations when traveling in Brazil.
- Medical facilities in Brazil.
- Recommended immunizations for travel to Brazil.
- more...

SECURITY

- Important dates in 2014 for Brazil.

TRANSPORTATION

- Ground transportation options in Brazil.

Important Notices

No current notices posted for this location

Location Alerts

Key: Critical Warning Informational

06/13/2014 Anti-World Cup Protests June 13-17 - Brazil

03:03 GMT Rio de Janeiro Confirms Explosive Threats

Anti-World Cup protests planned in several cities across Brazil, including in Rio de Janeiro, June 13-17. Expect traffic disruptions. Avoid all protests.

06/12/2014 Bus Strike - Natal, Rio Grande do Norte, Brazil

05:36 GMT Natal

Bus drivers in Natal, Rio Grande do Norte State, Brazil begin indefinite strike June 12. Expect transportation disruptions and taxi shortages.

06/12/2014 Possible Bus Strike June 10 - Fortaleza, Brazil

03:24 GMT Fortaleza

Unsanctioned bus drivers may strike June 10 in Fortaleza, Ceara State, Brazil on the eve of the city's first World Cup game. Expect traffic disruptions.

06/12/2014 Airport Strike June 12 - Rio de Janeiro, Brazil

01:16 GMT Rio de Janeiro

Airport service workers in Rio de Janeiro, Brazil to begin 24-hour strike June 12 at Galeao (GIG) and Santos Dumont (SDM) airports. Major disruptions unlikely.

06/10/2014 Dengue Fever Update 2 - Brazil

08:31 GMT Brazil

UPDATE 2: Dengue fever activity in continues in Brazil, surges in Sao Paulo State. Avoid mosquito bites.

05/14/2014 World Cup Security Concerns - Brazil

02:39 GMT Brazil

Multiple security risks probable across Brazil during World Cup June 12-July 13, including increased criminality and civil unrest. Expect heightened security.

05/09/2014 Security Situation - Brazil

07:44 GMT Brazil

Sporadic protests likely to continue across Brazil, especially during World Cup June 12-July 13. Traffic disruptions likely. Violations and violence possible.

Security Rating

Overall Rating: 4

Security Services: 4

Civil Unrest: 3

Transportation: 2

Immigration: 4

Passport/Visa: 4

Rating Values: 1 - Minimal, 2 - Low, 3 - Moderate, 4 - High, 5 - Very High, Not Rated

Location Reports

Trip Brief

Health Brief

Security Brief

Immunization Brief

Executive Country Summary

Exchange Rates

1 US Dollar = 2.2358 Brazilian Real

Weather

Current Temperature (SDCT)

Friday

Saturday

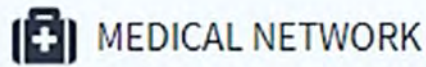
14.2° C

22.4° C

Humidity: 88.0%

Pressure: 1015.0 hPa

World Map



Travel EYE risk/intelligence portal

Finding the best medical providers

This tool allows users to search for a medical provider (i.e. doctors, hospitals, clinics, etc.) internationally. This network of over 40,000 medical providers is maintained by AXA. Users can look up coordinates for a provider of choice as well as their address and phone numbers.

Search for location	Q
40 km	▼
Medical Category	▼
Accident Emergency Med	▼
Provider Name	

- Results will provide you with a list of hospitals which will be also visualized in the map. You can click on the icons in the map to receive more information.
- To select in more detail e.g. language or opening days, use the filter option.
- Provider referrals are arranged in order of preferred providers first. Preferred providers are those that meet Western standards of care and have accepted AXA's Guarantee of Payment.

The screenshot displays the Travel EYE medical network portal. The main interface features a map of Paris with various hospital locations marked by numbered icons. On the left, a sidebar lists several hospitals, including 'CENTRE CHIRURGICAL MARIE LANNELONGUE', 'GROUPE HOSPITALIER PARIS SAINT-JOSEPH', 'HÔPITAL FOCH', 'GROUPE HOSPITALIER DIACONESSES CROIX SAINT SIMON (SITE AVRON)', and 'FONDATION OPHTHALMOLOGIQUE ADOLPHE DE ROTHSCHILD'. On the right, a detailed view of the 'CENTRE CHIRURGICAL MARIE LANNELONGUE' is shown, including its location, coordinates, spoken languages (English, French), website, home consultation status, and medical specialties (Cardiac Surgery, Cardiovascular Surgery, Thoracic Surgery, Vascular Surgery).

Mobile App

Travel EYE



Mobile App

Travel EYE risk/intelligence portal

After creating your Travel EYE account, download the mobile app and activate it

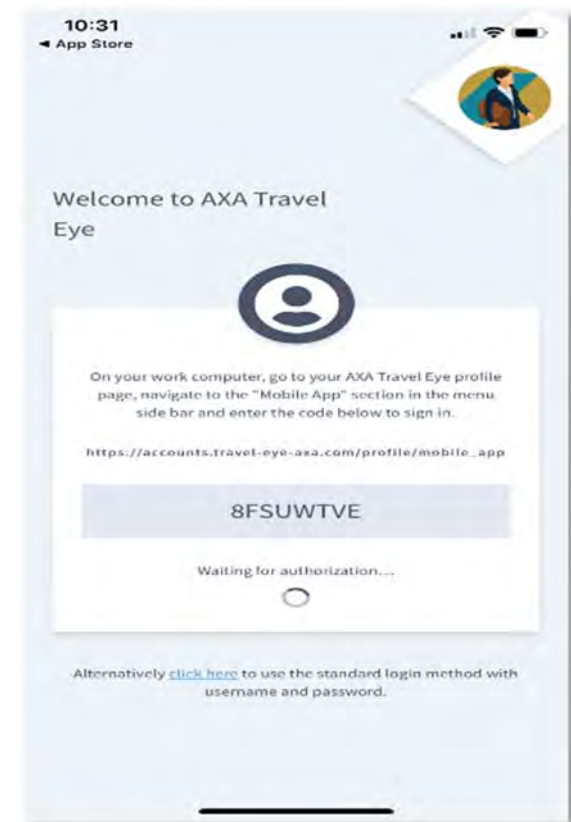
Travel Eye App



Available in iTunes and Google Play Store



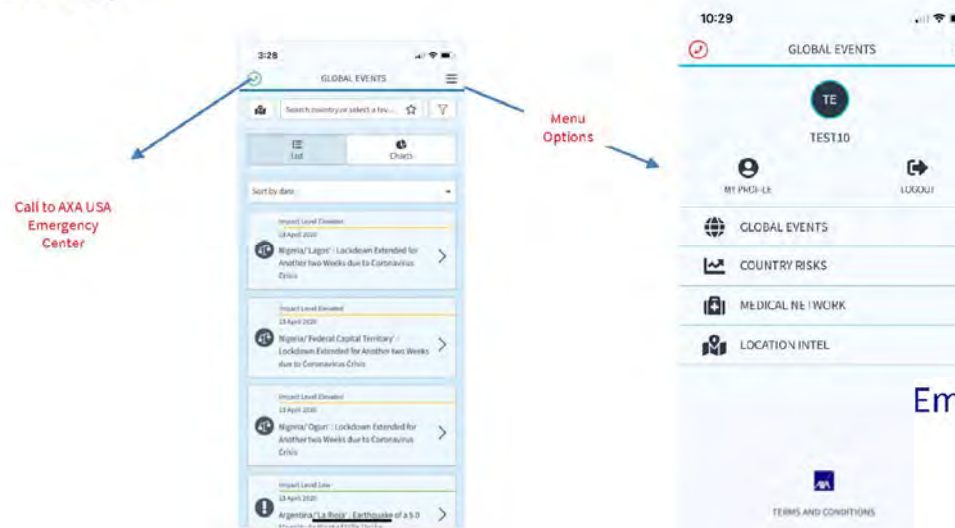
Search for “Travel EYE by AXA Partners”



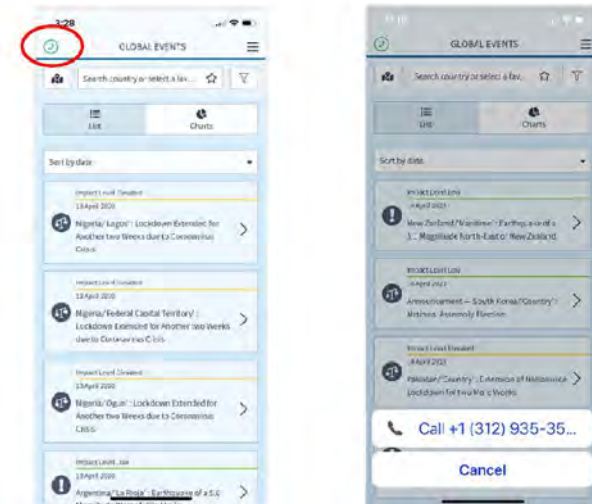
Mobile App

Travel EYE risk/intelligence portal

Mobile App



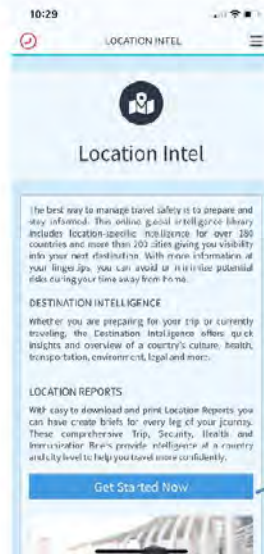
Emergency Call Button



Mobile App

Travel EYE risk/intelligence portal

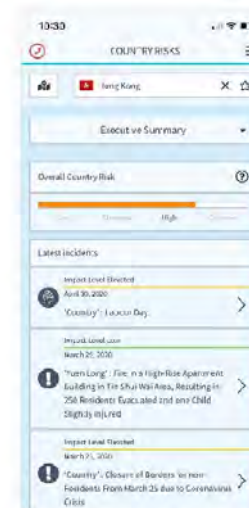
Location Intel



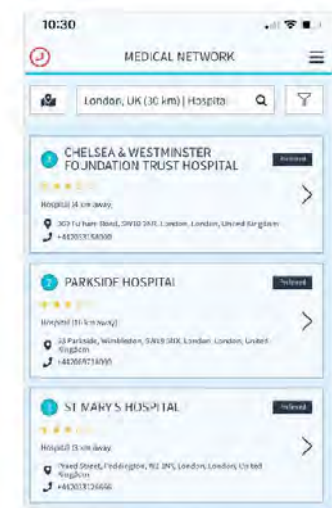
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Country Risks & Medical Network



Country Risks



Medical Network

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